

FRIDAY, 03 JULY 2020

Dear Valued Client

**UPDATE**

A surge of infections has spread from the original epicentre in Cape Town and is now affecting all other provinces and particularly the main cities in South Africa.

Despite all precautions and efforts to mitigate the spread taken by RAM, we have not been spared and unfortunately, a number of employees have tested positive in hubs such as Isando, Durban and Centurion.

In addition to our obvious concern for the wellbeing of our loyal staff, each positive report has a knock-on effect, in that RAM immediately -

- 👉 attends to contact tracing of high-risk employees who may have been in close contact with the relevant employee, and as per DoH guidelines are identified, isolated and referred for testing;
- 👉 implements our Business Continuity Plan and ensures sanitization of possibly affected areas, equipment, vehicles and resources;
- 👉 decontaminates and sanitizes affected workspaces using independent professionals.

As this is a pandemic that continually evolves, each event produces new challenges.

Unfortunately, this has resulted certain staff not being able to perform their day to day duties which consequently results in delays in collections and deliveries.

Please bear with us should any of your collections or deliveries be delayed. We assure you that we are focusing every effort to ensure that your shipments are not delayed.

Should there be a special need to have deliveries attended to on an urgent basis, please contact your Key Account Manager to make any special arrangements and we will do our best to accommodate.

We request your patience and understanding as we work through any backlog.

**David Lazarus**  
**Executive Chairman**  
**RAM Hand-to-Hand Couriers**

**Graeme Lazarus**  
**Managing Director**  
**RAM Hand-to-Hand Couriers**